



# Capability Statement

## Company Overview

Founded in 2001, Innosoft is a dynamic and fast-growing small business delivering tailored IT solutions to Federal, State, and Commercial Clients. With more than 24 years of proven performance and a team of over 200 skilled professionals, Innosoft consistently delivers secure, high-quality, and user-centered solutions. Our core competencies include Software Development, Cloud Computing, Data Management and Analytics, Artificial Intelligence, Cybersecurity and IT Managed Services. We bring a strong commitment to industry standards and best practices, leveraging Agile, DevSecOps, HCD, and PMBOK frameworks to drive digital transformation and operational efficiency. Recognized for our outstanding past performance, financial stability, and high customer satisfaction, Innosoft also maintains an exceptional record of employee retention.

## Core Competencies



### Modern Application Development

HCD, API-Driven Microservices, Low-Code/No-Code Platforms, System Integration, Full-Stack Engineering (Java, .NET, React), and DevSecOps-based delivery, Drupal-based CMS solutions



### Cloud Computing & DevSecOps

Cloud Strategy & Migration (AWS, Azure, GCP), Cloud-Native Apps, IaC, CI/CD Automation, FedRAMP/ FISMA Compliance, Docker & Kubernetes, Continuous Monitoring



### Agile Program Management

Enterprise Agile Coaching, SAFe/Agile Adoption, PMO Support, Product Management, Scrum Facilitation, Sprint Planning, KPI Dashboards, Value Delivery



### Managed Service Provider

Vendor Management Workflow, Vendor Selection, Onboarding, Training, Performance Management, Staffing, Preferred Vendor List Maintenance, Invoicing/Payment Process



### Artificial Intelligence

AI/ML Model Development, Natural Language Processing, Robotic Process Automation, MLOps, Chatbots, Intelligent Document Processing (TensorFlow, Azure ML, UiPath)



### Data Management & Analytics

Enterprise Data Architecture, Big Data Engineering, ETL Development, Cloud Data Warehousing, BI Dashboards, Data Governance, Predictive Analytics



### Cybersecurity & Risk Management

Zero Trust Architecture, Identity & Access Management, Threat Detection & Response, SOC Operations, Penetration Testing, Vulnerability Scanning, NIST 800-53, Cloud Security



### Professional Consulting Services

Program & Portfolio Management, Healthcare IT Program Delivery, Cybersecurity Strategy and Security Operations, Operational Readiness, Change Management & Service Transition, Public Sector Agency Operations & Mission Support, IT Governance, Risk & Compliance

## Contract Vehicles

- GSA MAS
- CMS SPARC SB
- NIH CIO-SP3 SB
- CMS DASH
- MD CATS+
- NEA IT IDIQ
- MD DGS Agile
- MD DoIT Agile
- MHBE IT IDIQ
- MDH MMT
- SC Agile
- SC IT Support
- CO Agile
- LA IT Support

## Our Clients



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[www.innosoft.com](http://www.innosoft.com)



# Summary of Relevant Projects

## Company Summary

- Established in 2001
- Small Business
- UEI: YL4UB535A938
- GSA: 47QTCA18D00J4

## Our Certifications

- CMMI ML3 DEV & SVC
- ISO 9001
- ISO 20000-1
- ISO 27001

## GSA MAS SINs

- 54151S
- 54151
- 541611
- 511210
- 518210C
- 54151HEAL
- 54151HACS
- 611430
- OLM

## Contact Us

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### CMS Medicaid Website Development and DevOps Support

Innosoft provided web development and DevOps support for Medicaid.gov, data.Medicaid.gov, and InsureKidsNow.gov using the Drupal content management system. Services included automated testing, continuous integration, interactive data, platform-based and shareable content, Agile development, and adherence to U.S. Web Design/DigitalGov standards, OMB Federal Web Standards, CMS/HHS policies, and W3C/WAI accessibility and Section 508 compliance.

### MD DHS Maryland Total Human-services Integrated Network (MD THINK)

MD THINK is a technological initiative by the State of Maryland to modernize and integrate multiple Health and Human Services programs into an AWS-based Shared Data Repository for centralized data storage and access. Innosoft staff is modernizing siloed systems within a SAFe Agile environment. We architected a cloud-based multi-user platform encompassing the planning, design, development, and implementation of IT application modernization.

### MDH Medicaid Enterprise Systems Modular Transformation (MMT)

The MMT project is a multi-phase, multi-year initiative focused on implementing several federally required Medicaid Management Information System (MMIS) initiatives, along with improvements to current MMIS business operations. Innosoft is replacing Maryland's legacy MMIS with a modern system using a modular implementation approach, aligned with Medicaid Infrastructure Technology Architecture (MITA) 3.0 standards as required by CMS.

### NEA IT Services IDIQ

The National Endowment for the Arts, is an independent federal agency whose mission is to advance artistic excellence, creativity, and innovation for the benefit of individuals and communities. Innosoft is providing services under various Task Orders including Application Development, IT Service Desk, Zero Trust Implementation Support Services, Security Operations Center as a Service (SOCaaS), and Infrastructure Modernization.

### DoED Enterprise Grants Platform Modernization (EGP G6)

Innosoft led a program to implement a modernized enterprise-wide grants management platform that streamlines grants processes, reduces costs, and delivers evergreen technical capability that easily incorporates future technology advancements and compliance requirements. Innosoft implemented a state-of-the-art technology to support the Department's program offices in their mission to assist over 15,000 educational institutions.

### CMS Medicaid Modernization and Enhancements (WebMod)

Innosoft supported the CMCS Medicaid Website Modernization and Enhancements Task Order by providing development services to modernize and enhance CMCS-maintained websites. Working with contract partners, Innosoft helped CMS deliver a modern, interactive website focused on improving user experience, increasing outreach to Medicaid and CHIP beneficiaries, streamlining content management, and enhancing web accessibility.

### CMS Quality Certification and Oversight Reports (QCOR)

Innosoft provided programming and hosting support for QSOG's QCOR website, ensuring weekly database updates and operational continuity. Support included error resolution, report enhancements and development (standard and ad hoc), and maintenance of production, test, and development sites. Innosoft also managed a requirements tracking database and worked with the COR to gather and implement reporting needs.

### MHBE IT Consulting and Technical Support Services

The Maryland Health Benefit Exchange (MHBE), an independent state agency, provides affordable, accessible health coverage to Marylanders. Innosoft supports MHBE by developing, implementing, maintaining, and supporting the HBX and related IT systems. Services include application development, EDI operations, testing, quality assurance, IV&V, IT audits, infrastructure, security, carrier/data management, reporting, and PMO functions.